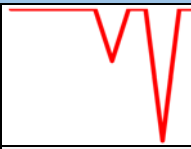

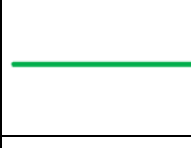


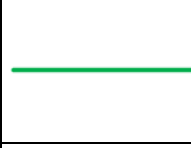
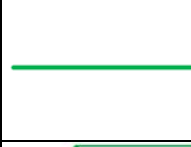
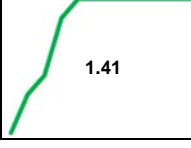


2017 Performance Metrics Report Summary Sheet

Pillar	#	5-Year Measures of Success (from the Strategic Plan)	2016	2017	2017 Performance Scores		
					Current Score	Trend	Comments / Remarks
Pillar 1 - Drive Operational and Technological Excellence	1.1.	Decrease the duration of Interconnection Reliability Operating Limit (IROL) and stability limit exceedances (score reflects RCSO proactive engagements)	T _{baseline2016} = 100%	100%	99.90%		A monthly score of 99.67% was posted in July. A monthly score of 99.17% was reported in October.
	1.2	Increase accuracy of Operational Planning Analyses (OPA) by at least 10 percent (cumulative)	N/A	OPA _{accubaseline2017}	74.71%		Accuracy of OPA: Q1: Jan = 69.89%; Feb = 64.68%; Mar = 67.38% Q2: Apr = 67.78%; May = 64.87%; Jun = 64.81% Q3: Jul = 83.51%; Aug = 82.44%; Sep = 77.04% Q4: Oct = 80.37%; Nov = 84.44%; Dec = 89.26% Average score = 74.71% (baselining only)
	1.3	Zero compliance violations	0 Violations	0 Violations	0		Zero confirmed compliance violations reported in Q1, Q2, Q3 and Q4
	1.4	Zero Category 3, 4 or 5 events (where RC performance negatively contribute to the event)	0 Cat 3, 4, 5, events	0 Cat 3, 4, 5, events	0		Zero qualifying Category 3, 4, 5 events reported in Q1, Q2, Q3 and Q4
	1.5	Increase Operational Excellence Days (OED) 15 percent over baseline in first year (cumulative)* <small>* - OED score set at >93% for Q1 and Q2. Changed to 95.74% for Q3 and Q4</small>	N/A	OED _{baseline2017}	74		OEDs: Q1: Jan = 5; Feb = 4; Mar = 9 Q2: Apr = 4; May = 5; Jun = 6 Q3: Jul = 7; Aug = 5; Sep = 1 Q4: Oct = 6; Nov = 10; Dec = 12 Final Score = 74 OED (baselining only)
	Pillar 2 - Demonstrate Strong "Cost-Benefit" Advantage	2.1	Maintain a flat charge for RC Function (RCF) in 2017 and less than 4 percent annual increase thereafter (cumulative)	RCF ₂₀₁₆	= RCF ₂₀₁₆	0% increase	
2.2		Preserve or expand the west-wide view (i.e., footprint)	WWV ₂₀₁₆	≥WWV ₂₀₁₆	No change		2017 has seen no change to the Peak footprint
2.3		Increase and maintain participation in Reliability Services by at least 40 percent (cumulative)	RSP ₂₀₁₆ = 17	≥1.1*RSP ₂₀₁₆ =19	24		41% increase in in Reliability Services participation 24 HAA participants at the end of 2017 17 HAA participants at the beginning of the year (0 new HAA participants joined in Q3 & Q4)

2017 Performance Metrics Report Summary Sheet

Pillar	#	5-Year Measures of Success (from the Strategic Plan)	2016	2017	2017 Performance Scores		
					Current Score	Trend	Comments / Remarks
Pillar 3 - Influence Industry Collaboration, Cooperation and Communication	3.1	Improve overall stakeholder experience survey scores from 2016 performance by 20 percent (cumulative)	Score ₂₀₁₆	N/A	● No data	—	Score for this metric is determined every 2 years. Next survey due in Q4 of 2018
	3.2	Increase and maintain participation in RC Users Group RCUG by at least 50 percent (cumulative)	Average ₂₀₁₆	≥ 1.10*Average ₂₀₁₆	● 91.4%		First RCUG meeting held on May 15-16 71 BA/TOP attendees 10.9% increase over 2016 baseline Second RCUG meeting held on October 24-25 46 BA/TOP attendees 28% decrease compared to the 2016 baseline
	3.3	Demonstrate impact of policy decisions in at least three issues or jurisdictions (cumulative)	N/A	≥ 0 issue or jurisdiction	● 0	—	Meetings = 205 (67 gov/reg and 138 stakeholder meetings) Q1: Jan = 29; Feb = 24; Mar = 15 Q2: Apr = 17; May = 27; Jun = 17 Q3: Jul = 17; Aug = 15; Sep = 6 Q4: Oct = 11; Nov = 14; Dec = 13
					—	YTD Industry Memberships: Q1 = 33 (8 chair; 1 vice chair; 24 member) Q2 = 42 (9 chair; 1 vice chair; 32 member) Q3 = 42 (9 chair; 1 vice chair; 32 member) Q4 = 43 (9 chair; 1 vice chair; 33 member)	
Pillar 4 - Promote Innovation for the Changing Environment	4.1	At least two new operational uses of synchrophasor tools at Peak to enhance current visibility or enable new analysis of operational characteristics. (cumulative)	N/A	≥ 0 Ops Use	● 0	—	No new operational uses were reported in 2017
	4.2	Increase BA/TOP usage of peakrc.org by at least 5 percent over 2017. (cumulative)	Usage ₂₀₁₇	N/A	● 2857		Baseline configuration in progress Average monthly BA/TOP usage rate of peakrc.org site increased by 89% from 1306 in Q1 to 2464 in Q2 and stood at 3,031 at end of year
	4.3	The West-wide System Model (WSM) has at least one additional functionality beyond current RC operations. (cumulative)	N/A	≥ 0 additional functionality	● 0	—	None reported in 2017
	4.4	Pilot at least two innovative programs where Peak leads adoption, such as new operational concepts or alternative business models (cumulative)	N/A	≥ 0 Innovative Program	● 3		Innovations = 8 Q1: Jan = 1; Feb = 1; Mar = 1 Q2: Apr = 0; May = 0; Jun = 2 Q3: Jul = 0; Aug = 0; Sep = 0 Q4: Oct = 0; Nov = 2; Dec = 1
Pillar 5 - Deepen Employee Engagement for a High-	5.1	Improve / maintain overall employee engagement scores to reach the 85th percentile	≥ 85th Percentile	N/A	● No data	—	First survey results due in 2018