

2017 Peak Reliability Corporate Goals (Not STIP Performance Metrics)

Pillar	#	5-Year Measures of Success (from the Strategic Plan)	Yearly Measures of Success (2016 - 2020)				
			2016	2017	2018	2019	2020
Pillar 1 - Drive Operational and Technological Excellence	1.1.	Decrease the duration of System Operating Limit (SOL) exceedances (score reflects RCSO proactive engagements)	T _{baseline2016} = 100%	100%	100%	100%	100%
	1.2	Increase accuracy of Operational Planning Analyses by at least 10 percent (cumulative)	N/A	OPA _{accubaseline2017}	1.03*OPA _{accubaseline2017}	1.07*OPA _{accubaseline2017}	1.10*OPA _{accubaseline2017}
	1.3	Zero compliance violations	0 Violations	0 Violations	0 Violations	0 Violations	0 Violations
	1.4	Zero Category 3, 4 or 5 events (where RC performance negatively contribute to the event)	0 Cat 3, 4, 5, events	0 Cat 3, 4, 5, events	0 Cat 3, 4, 5, events	0 Cat 3, 4, 5, events	0 Cat 3, 4, 5, events
	1.5	Increase "operational excellence" days 15 percent over baseline in <u>first</u> year (cumulative)	N/A	OED _{baseline2017}	≥1.15*OED _{baseline2017}	≥1.20*OED _{baseline2017}	≥1.25*OED _{baseline2017}
	2.1	Maintain a flat charge for RC Function in 2017 and less than 4 percent annual increase thereafter (cumulative)	RCS ₂₀₁₆	= RCS ₂₀₁₆	< 1.04*RCS ₂₀₁₇	< 1.04*RCS ₂₀₁₈	< 1.04*RCS ₂₀₁₉
Pillar 2 - Demonstrate Strong "Cost-Benefit" Advantage	2.2.	Preserve or expand the west-wide view (i.e., footprint)	WWV ₂₀₁₆	≥WWV ₂₀₁₆	≥WWV ₂₀₁₆	≥WWV ₂₀₁₆	≥WWV ₂₀₁₆
	2.3	Increase and maintain participation in Reliability Services by at least 40 percent (cumulative)	RSP ₂₀₁₆ = 17	1.1*RSP ₂₀₁₆ =19	1.2*RSP ₂₀₁₆ =20	1.3*RSP ₂₀₁₆ =22	1.4*RSP ₂₀₁₆ =24

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Pillar 3 - Influence Industry Collaboration, Cooperation and Communication	3.1	Improve overall stakeholder experience survey scores from 2016 performance by 20 percent (cumulative)	Score ₂₀₁₆	N/A	1.10*Score ₂₀₁₆	N/A	1.20*Score ₂₀₁₆
	3.2	Increase and maintain participation in RC Users Group by at least 50 percent (cumulative)	Average ₂₀₁₆	≥ 1.10*Average ₂₀₁₆	≥ 1.25*Average ₂₀₁₆	≥ 1.40*Average ₂₀₁₆	≥ 1.50*Average ₂₀₁₆
	3.3	Demonstrate impact in policy discussions in at least three issues or jurisdictions (cumulative)	N/A	≥ 0 issue or jurisdiction	≥ 1 issue or jurisdiction	≥ 2 issue or jurisdiction	≥ 3 issue or jurisdiction
	3.4	Improve Leadership Practices Inventory scores by at least 10 percent over baseline (cumulative)	N/A	LdScore ₂₀₁₇	N/A	1.05*LdScore ₂₀₁₇	1.10*LdScore ₂₀₁₇
	4.1	At least two new operational uses of synchrophasor tools at Peak to enhance current visibility or enable new analysis of operational characteristics. (cumulative)	N/A	≥ 0 Ops Use	≥ 1 Ops Use	≥ 1 Ops Use	≥ 2 Ops Use
Pillar 4 - Promote Innovation for the Changing Environment	4.2	Increase BA/TOP usage of peakrc.org by at least 5 percent over 2016. (cumulative)	Usage ₂₀₁₆	1.010*Usage ₂₀₁₆	1.025*Usage ₂₀₁₆	1.035*Usage ₂₀₁₆	1.050*Usage ₂₀₁₆
	4.3	The West-wide System Model (WSM) has at least one additional functionality beyond current RC operations. (cumulative)	N/A	≥ 0 additional functionality	≥ 0 additional functionality	≥ 0 additional functionality	≥ 1 additional functionality
	4.4	Pilot at least two innovative programs where Peak leads adoption, such as new operational concepts or alternative business models (cumulative)	N/A	≥ 0 Innovative Program	≥ 0 Innovative Program	≥ 1 Innovative Program	≥ 2 Innovative Program
	5.1	Improve / maintain overall employee engagement scores to reach the 85th percentile	≥ 85th Percentile	N/A	≥ 85th Percentile	N/A	≥ 85th Percentile